



ADT LLC
Telemarketing Policy Statement

It is ADT's policy to fully comply with all U.S. federal and state laws and regulations governing telephone sales, marketing, and telemarketing activities.

ADT maintains an internal Do Not Call list and purchases all required U.S. federal and state lists. ADT also uses sophisticated proprietary technology to help ensure that consumers who have placed their telephone numbers on such lists are not contacted by ADT or by any of its authorized dealers or authorized marketers.

ADT requires that ADT's authorized dealers and all third-party companies who engage in telemarketing of ADT's products or services ensure they are in compliance U.S. federal and state laws regarding telemarketing. ADT further requires that they access and scrub against ADT's Internal Do Not Call list prior to making any outbound calls to consumers.

ADT's authorized dealers and third-party marketing companies are also required to tell ADT about any consumer who has asked to not be contacted regarding ADT's products and services so they can be added to ADT's Internal Do Not Call list.

ADT authorized dealers are independent third parties and are responsible for addressing Do Not Call compliance and complaints.

All ADT employees who engage in telemarketing must undergo comprehensive training on compliance with telemarketing laws.

ADT takes compliance with U.S. federal and state telemarketing laws and regulations seriously and thoroughly investigates all consumer complaints.