Hilton Hotels case study

An elite partnership
ADT Commercial is pleased to be a preferred partner of Hilton Hotels. Organizations honored with this designation are all top performers in their respective categories and have completed a rigorous vetting process to ensure that the products and services provided are of the highest quality and in alignment with Hilton’s exceptional brand standards.

Supported by Centers of Excellence
ADT Commercial national offices and local experts are supported through technology hubs based in California, Louisiana and Washington D.C. In these Centers of Excellence, dedicated teams of industry veterans bring years of experience and up-to-the-minute knowledge to every project. Decades of know-how working in the hospitality and casino environments give us the ability to work quickly and efficiently, minimizing disruption to your business and your guest’s experience. Once the design is finished, we can build and test prototypes—when applicable—in our Centers of Excellence and work closely with local technicians to help ensure that your system installation and implementation goes off without any hitches.

A national footprint with local service expertise
Hilton is one of the world's largest, fastest growing hospitality companies. They operate hundreds of hotel properties across the nation—each with its own unique fire and safety challenges. ADT Commercial is ideally suited to meet their needs because we take a customized approach to every project, combining the national strength of our Centers of Excellence with local hands-on expertise.
The Hilton solution

ADT Commercial provides a wide range of fire and safety solutions for the hospitality and casino industries backed by a team of experienced professionals who understand your unique challenges.

Hilton contracted services and systems

SYSTEMS
• Fire alarms
• Fire sprinklers (in select markets)
• Hood suppression
• Emergency lighting
• Vesda (air sampling fire alarm system)
• Special hazards
• Fire pumps
• Private (hydrant) mains
• Clean agent
• Portable fire extinguishers

SERVICES
• Testing
• Inspection
• Time and material service

Also available
• Installations/retrofits
• Intrusion detection
• Video surveillance
• Access control
• Preventive maintenance
• Distributed antenna systems
• Central monitoring

About ADT Commercial

ADT Commercial has assembled top system integration talent to provide a holistic approach to the problems that risk, resilience and security leaders are facing now and must prepare for in the future. With a wide portfolio of offerings, we deliver installation and service expertise for fully customized commercial solutions to meet the needs of any organization. We deliver customer service excellence that includes accurate estimates, timely installations and transparent service costs. You can expect your ADT Commercial team to have a high level of expertise and take the time to become well-versed in your strategic, physical and life safety challenges.

Let’s start a conversation.

ADT Commercial has extensive experience working as partners with the hospitality industry at hundreds of locations across the country. We make it easy to switch providers, and our onboarding process is predictable, dependable and painless.

833.238.5224
adtcommercial.com

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