



Healthcare solutions

One call takes care of it all

Healthcare facilities face a variety of unique challenges, including fire and life safety issues, protecting patients and staff, sensitive medical records, high-value clinical equipment, pharmaceutical and medical supply inventories, and areas with 24-hour access.

Creating a caring, safe environment

Our team of industry veterans share your goal of making lives better and will analyze your specific requirements, including compliance with regulations, and then work with you to develop the best solution for your facility. We can introduce new technologies that will work well with your existing systems and offer flexible alternatives to grow and change as your needs evolve.

The need	Our solution	Highlights
Wandering patients	Patient wandering systems, access control, video surveillance	<ul style="list-style-type: none"> • Control access and egress to and from facility • Rock-solid reporting • Remote management • Cloud solutions • Central station monitoring • Specialized badge and door management
Infant abductions	Infant wandering systems, access control, video surveillance	<ul style="list-style-type: none"> • Mother and baby match • Tamperproof, multi-floor protection • Easily integrated with other security and access systems
Patient falls	Video surveillance, nurse calls	<ul style="list-style-type: none"> • Immediate, accurate voice connections • Identity locations • Detailed reporting
Employee and patient safety	Video surveillance, access control, emergency call buttons	<ul style="list-style-type: none"> • 24/7 UL Listed, Five Diamond CSAA Monitoring • Remote management • Immediate response • Remote guarding
HIPAA violations	Intrusion systems, video surveillance, access control, central station monitoring	<ul style="list-style-type: none"> • Complete integration • Two-way audio • Faster response • 24/7 UL Listed, Five Diamond CSAA Monitoring

Together we can help make the patient experience better

The patient experience of care domain is based on the HCAHPS (Hospital Consumer Assessment of Healthcare Providers and Systems) survey. The incentive to further improve these scores was strengthened by the Affordable Care Act, which specifically included HCAHPS

performance in the calculation of the value-based incentive payment in the Hospital Value-Based Purchasing. Our trained specialists understand these needs, work with them every day, and can help improve your system to deliver.

HCAHPS score area needs	Our solution	Highlights
Communication with nurses	Nurse call system, video surveillance	<ul style="list-style-type: none"> • Immediate voice connection • Increases responsiveness • Pinpoint locations • Increases patient satisfaction
Responsiveness of hospital staff	Nurse call system, video surveillance	<ul style="list-style-type: none"> • Increases responsiveness • Doesn't rely only on voice • Increases patient satisfaction • Asset location
Pain management	Nurse call system, video surveillance	<ul style="list-style-type: none"> • Increases responsiveness • Reduces patient discomfort
Cleanliness and quiet	Nurse call system, video surveillance	<ul style="list-style-type: none"> • Immediate response • Identifies situations • Visual ID • Increases patient satisfaction

Reducing nuisance fire alarms and increasing safety

False alarms cost both time and money and can put others at risk who have an actual emergency if first responders are unnecessarily diverted. Our experienced ADT Commercial team can install, test, manage and maintain your code-compliant fire system to help reduce these costly alarms. Our solutions fit any size facility,

from very small clinics and centers to high-rise and multi-campus hospitals. Our experience with healthcare facilities means that we understand your unique needs and can work within difficult scheduling and highly specialized areas.

Let's start a conversation.

ADT Commercial has extensive experience working as partners with healthcare facilities at hundreds of locations across the country. We make it easy to switch providers, and our onboarding process is predictable, dependable and painless.

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