



THE ART OF EXCEEDING EXPECTATIONS

Focused on exceptional customer service, finding creative solutions to help serve your business needs.

We Continually
PURSUE

THE ART OF EXCEEDING EXPECTATIONS

WITH OUR INNOVATIVE SUITE OF

Physical & Cybersecurity Solutions



ALWAYS EVOLVING TO BETTER SERVE YOUR BUSINESS

The power of our National Account delivery platform has been built by listening to customer needs and delivering on our customer service promise. We continue to expand our commercial strength in part through the acquisition of solid organizations that bring extended technological skill sets, experienced leadership and creative thinking to our team.

New eSuiteSM Integration Capabilities

eSuite has long set the industry standard for account management portals. National Account clients can now manage DMP intrusion detection and access control permissions from a single, securely connected device. We have also expanded our integration capabilities with select Bosch intrusion panels.

Cybersecurity

ADT has been in the business of providing monitoring and rapid response to emerging threats for over 140 years. As threats have changed, so have our solutions and services. We now offer a full suite of cybersecurity services to meet the varied needs of our commercial clients.

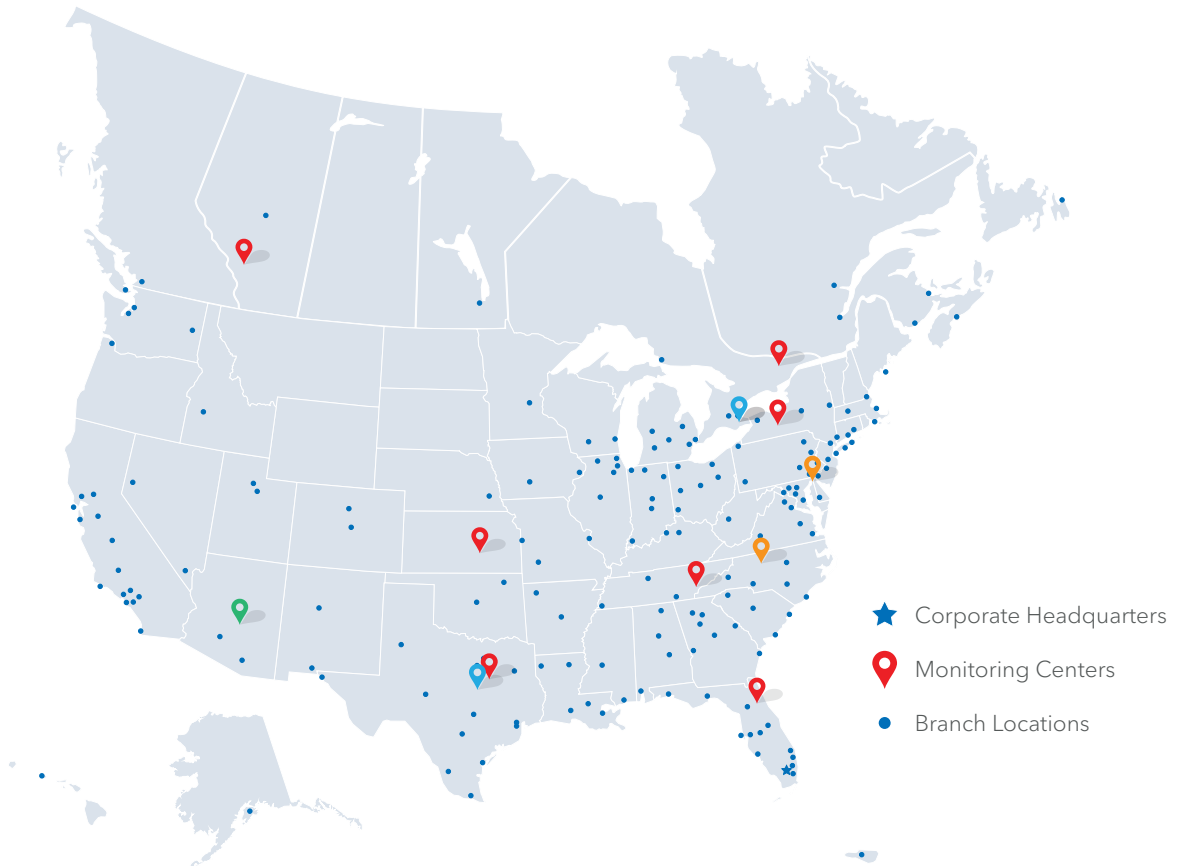
Enterprise Solutions

We have expanded our enterprise-level expertise to include new access control and video product lines, design and project management services, and corporate-wide risk consulting services.



Coverage across North America

ADT is unique within the industry as a single-source provider offering both physical and cybersecurity. We operate 12 state-of-the-art monitoring centers located across North America—including Network Operation Centers designed to meet your organization's highly specialized enterprise-level security, IT and cybersecurity requirements.



ADVANCED SECURITY OPERATIONS CENTER

Mesa, AZ

NATIONAL ACCOUNT OPERATIONS CENTERS

Irving, TX
Mississauga, ON

NETWORK OPERATIONS CENTERS

Newark, DE
Greensboro, NC

AWARD-WINNING NATIONAL ACCOUNT PROGRAM

**For over 140 years, we have
made the security of
customers our top priority.**

We have approximately 18,000 employees in more than 200 offices in the U.S. and Canada, maximizing our ability to serve commercial customers.

Our dedication to delivering exceptional customer service continues to set a high standard for the security industry and has been acknowledged with numerous accolades.



SSI

2018 Integrated
Installation (Multi-Site)



SSI

2018 Installer of
the Year



SDM

2017 Dealer of
the Year

eSuite Integration

eSuite is a superior customer account management tool that helps national companies easily navigate the administrative, service and reporting requirements of monitored alarm systems and security system assets. New integration capabilities help to increase convenience and speed of remote site management.

Bosch panel features include:

- NEW real-time remote panel code management

DMP panel features include:

- Real-time remote panel code management
- NEW DMP integrated access control
- NEW enterprise-wide dashboard functionality of system armed, disarmed and bypass status
- NEW remote arm and disarm functionality

A user-selectable, dual-authentication option has been added for all panel types to help ensure user administrative security.

Cybersecurity

We can provide customized solutions for commercial businesses, help monitor network communication, manage your anti-virus software and create a cloud-based backup to help ensure business continuity and protect against cyberthreats.

Our cybersecurity offerings include:

- Managed and Monitored Cybersecurity
- Managed Detection and Response
- Cloud Backup and Recovery
- Physical Security Integration
- 24x7 Advanced Security Operations Center (ASOC) staffed by highly experienced analysts

We also design and deploy security-only networks. This option allows you to implement a separate network and utilize the bandwidth required for IP video and other applications, while segregating them from your business-critical network and information systems.

Enterprise Solutions

We have assembled a team of experienced Enterprise Solutions experts to expand our service offering and technical expertise across our footprint.

New capabilities include:

- Expanded Lenel® system support and certified associates
- National Software House® integrator status
- National Genetec® integrator status and 24x7 technical support team
- Risk Consulting Services

Our Enterprise Security Risk Group (eSRG) is staffed by senior executives with a background in intelligence, business continuity, business process optimization, organizational change, and technology. Guided by the professional discipline, principles, and philosophy of Enterprise Security Risk Management (ESRM), our team can advise and augment the services you need to serve your team well.



**Our innovative National Account
program was created to support
organizations like yours.**



800.799.1204

adt.com/GSX



A+ BBB Rating
Accredited
Business

Statement of Good Security Practices: IT system security involves protecting systems and information through prevention, detection and response to improper access from within and outside your enterprise. No IT system or product should be considered completely secure and no single product or security measure can be completely effective in preventing improper access. Protection 1/ADT products and services are designed to be part of a comprehensive security approach, which will necessarily involve additional operational procedures, and may require other systems, products or services to be most effective in ensuring network security and regulatory compliance. Protection 1/ADT does not warrant that its products and services are immune from the malicious or illegal conduct of any party. Protection 1/ADT products and services are designed to protect your information from the average computer user.

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MS 15019511.

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