



Battery Replacement

ADT offers several battery-replacement options for our customers, including a self-service option on most systems and devices. A few easy steps will get you ready to replace a low battery:

1. Silence low-battery beeping.

Low battery trouble beeps can be silenced by pushing OFF on most systems – refer to your system manual in the MyADT.com Help Center for specific instructions.

2. Make sure the battery needs to be replaced.

If you've experienced a recent power outage, allow 48 hours for the battery to recharge. If the low battery alert is still displayed, it is time to replace it.

3. Find out what kind of battery you need and where to get it.

Refer to the battery identification page on MyADT.com to match your battery to its picture and find out how to get a compatible replacement.

4. Download the correct battery replacement instructions.

Instructions for our most common system batteries are available on the Battery Replacement Guides section of the MyADT.com Help Center.

Need to replace a battery in a wireless sensor or smoke detector? Visit MyADT.com Help Center to access:

- List of self-service wireless devices and compatible batteries
- Wireless sensor battery replacement guide
- KwikSet lock battery replacement guide

5. Recycle your old battery.

Dispose of your old battery appropriately. To find a recycler in your area, visit www.call2recycle.org/locator. Returning a lead-acid battery to a recycler listed on this site is free of charge and will ensure that it is being recycled according to all applicable regulatory requirements.

For more information on what ADT is doing to improve sustainability and reduce our environmental impact, please visit the corporate citizenship page at www.adt.com/about-adt/responsibility.