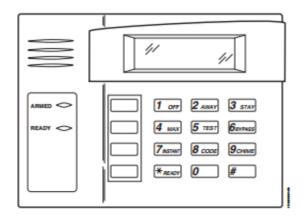
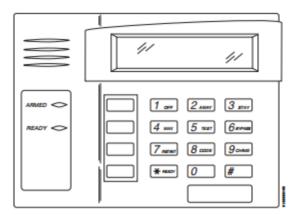


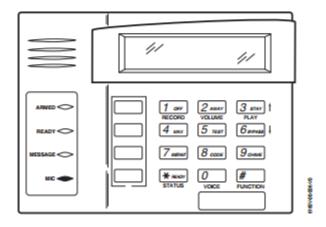
# Ademco Vista-20/Vista-20PSIA/Vista-15P/Vista-15PSIA





Standard Fixed-Word Display Keypad

Standard Alpha Display Keypad



Voice-Capable Alpha Display Keypad

# **Low Battery Warning**

When the keypad displays **BAT** with no zone number, this indicates that the system back up battery needs to recharge. If AC power is out, the security system may shut down once the battery is below the operating level. When AC power is restored, the panel recharges the battery. If the warning exists more than 24-48 hours after AC power is restored, it is time to replace it.

## **Stop Chirping or Beeping**

To silence trouble beeps due to a **BAT** alert, press [1 OFF]. The low battery condition will remain on until the battery is replaced.

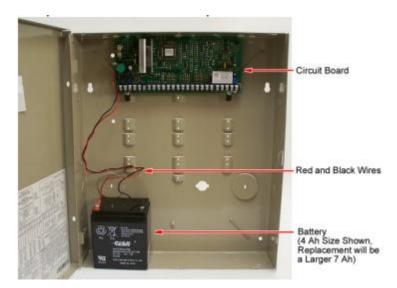
# **Obtaining New Battery**



Order your system battery under My Alarm > Order Equipment > Replacement Batteries or purchase one at a local battery supply store. When purchasing a replacement battery from a battery retailer or battery supply store, it is helpful to take the old one to ensure the replacement battery is the same voltage and amperage, as well as the same size. You can also call ADT Customer Care to order your battery.

## **Locating Control Panel Box**

The battery control panel box is typically located inside a closet, garage or attic. Please note: the control box is different from the panel keypad that is used to arm and disarm the security system.



# **Install New Battery**

#### 1. Put System on Test

Once you have received the replacement battery, put the system on test.

#### 2. Locate & Open Control Panel Box

Open the control panel box, usually located in a closet, by removing the screws on the side and bottom of the cover, or with the panel control box key.

#### 3. Examine the Old Battery

If the battery looks normal, proceed to step 4. If it looks abnormal (i.e., has a swollen or split case, liquid is leaking from the case, the case is hot to the touch, the terminals are corroded), schedule service by calling 800.238.2727 and remove your system from test.

## 4. Disconnect the Battery

Please read the Battery Safety Tips below to ensure your complete this process safely.

- 1. Pull the black wire's connector from the negative (-) battery terminal. This may require pliers with electrically insulated handles. The connector may need to be wiggled slightly for it to loosen and disconnect.
- 2. Repeat the process to remove the red wire's connector from the positive (+) battery terminal.
- 3. Remove the old battery from the control panel box. Do not touch any metal objects to the terminals on the battery or to the open end of the black and red wire connectors.

## 5. Installing New Battery

Place the new battery inside the control panel box.

- 1. If the replacement battery has plastic terminal protectors, remove them before connecting the wires to the battery.
- 2. Connect the red wire to the red or (+) terminal of the new battery by pushing the connector firmly onto the terminal.
- 3. Connect the black wire to the black or (-) terminal of the new battery by pushing the connector firmly onto the terminal.

## 6. Check for Low Battery Signal

Go to your alarm keypad and see if it still displays a BAT or SYSTEM LO BAT message. If the message is still displayed, the new battery may need to recharge for a short time. If the warning message still displays 48 hours after the new battery is installed, please call Customer Care at 800.238.2727.

## 7. Test Your System

Once the alarm keypad no longer displays the BAT or SYSTEM LO BAT message, test the security system to make sure that it is working properly by placing it on test and triggering an alert (by opening a monitored door or window, for example).

#### 8. Secure the Control Panel Box

Close the control panel door by replacing the screws or locking the door.

## 9. Take System Off Test

Remove the system from test.

## 10. Recycle Old Battery

Dispose of your old battery appropriately. To find a recycler in your area, visit www.call2recycle.org/locator. Returning a lead-acid battery to a recycler listed on this site is free of charge and will ensure that it is being recycled according to all applicable regulatory requirements.

For more information on what ADT is doing to improve sustainability and reduce our environmental impact, please visit the corporate citizenship page at www.adt.com/about-adt/responsibility.

## **Resetting Time**

If necessary, you may reset the system clock after replacing the battery.

- 1. Enter your security code [#] [6][3].
- 2. Press [\*] when the time/date is displayed. A cursor appears under the first digit of the hour. To move cursor ahead, press [\*]. To go back, press [#].
  - 1. Enter the 2-digit hour setting.
  - 2. Enter the 2-digit minute setting.
  - 3. Press [1] for PM or [0] for AM.
  - 4. Enter the last two digits of the current year.
  - 5. Enter the 2-digit month setting.
  - 6. Enter the 2-digit day setting.
- 3. To exit, press [\*] when cursor is at the last digit, or wait 30 seconds.

# **Battery Safety Tips**

#### 1. Proper Handling

Due to the potential energy stored in a sealed lead-acid battery, improper handling or use of the batteries or failure to observe the precautions listed here may result in bodily injury caused by electrolyte leakage, heat generation, or explosion.

When unpacking the battery, make sure to handle it gently. Rough handling may shock the battery, causing damage. Check that the battery is free from cracks, fractures, tipping and leakage. Be extremely careful not to drop the battery to avoid the possibility of serious injury.

Do not pull on wires. Pull only from the connectors at the ends of the wires.

#### 2. Use Insulation Tools

Use of non-insulated tools may cause a short circuit, and the heat for sparks generated by the short-circuit could result in burns, damage to the battery or an explosion. Metallic tools may be insulated using vinyl or electrician's tape.

## 3. Inspect the Battery

Inspect the battery. If a new battery exhibits any irregularities, such as rusting, heating or other problems, it should not be used. Continued use of an irregular battery may lead to leakage, fire or bursting of the battery.

## 4. Proper Installation

Do not install the battery in the inverted (upside-down) position. Overcharging in the inverted position may cause battery leakage from the safety valve. The battery should be installed in the upright position with the terminals located on the top side of the battery.

Do not connect the positive (+) and negative (-) terminals of the battery to each other with a metallic material such as wire. Do not allow tools such as wrenches or screwdrivers to touch points of the different voltages on the battery and do not bring metallic jewelry, hair pins or other metal objects into contact with the battery or store them together with the battery. Failure to observe these precautions may cause the battery to overheat, emit hydrogen gas, leak, ignite or burst.

## 5. Safety Warnings & Hazards

Do not throw the battery in fire to heat the battery. The battery may burst or generate a toxic gas if placed in contact with fire.

**Warning:** the battery contains diluted sulfuric acid, a very toxic substance. If the battery leaks and the liquid spills on skin or clothing, immediately wash it off with plenty of clean water. If the liquid splashes into your eyes, immediately flush eyes with plenty of clean water and consult a doctor. Sulfuric acid in eyes may cause loss of eyesight, and acid on skin will cause burns.

Keep the battery beyond the reach of small children.