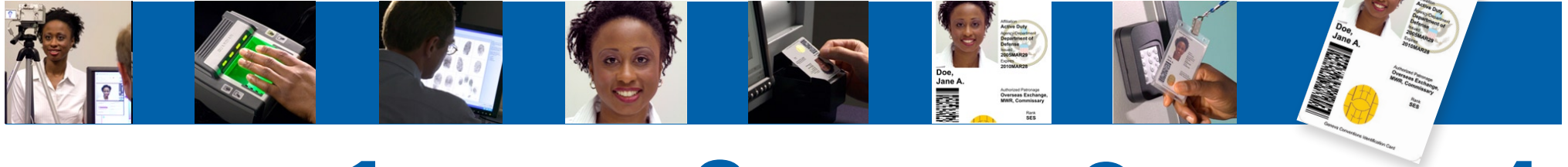


Sure Pass™ Identity-Access Management Platform Process



Trusted Agent Training

Certify trusted agents and verify representatives with Sure Pass™ instructor-led and web-based training. Topics range from fraudulent document detection to privacy requirements.

Changes

Sure Pass™ provides the flexibility to easily make updates and changes when needed.

a. Updates

Individuals can update much of their account data through use of a PIN. To keep a high level of security, certain information can only be entered/changed by an authorized administrator.

b. Lost or Stolen Credentials

Immediately upon report of a lost smart card, the system is alerted to deny access to anyone using the card reported. If required, a replacement card is processed.

1

Enrollment

Make your Sure Pass™ enrollment process streamlined and secure.

a. Vet and Approve Sponsors

Allow only valid applicants to enter your system. Sponsors are vetted and approved before they can submit names of qualified individuals who need credentials.

b. Pre-Enrollment

Save time. Web-based access to your PIV system allows applicants to enter data about themselves in advance, including appointment scheduling, directions, supporting information and more.

c. Enrollment

In-person enrollment provides the required security and the ability to capture unique biometric data.

Supply Chain Security

Be confident that no information or components are compromised by securing your supply chain from start to finish. All credential components are securely shipped and tracked by manufacturers with confirmed receipt of each component at the production facility.

2

Identity Management

Manage and protect secure data with the Sure Pass™ identity-access management platform.

a. Background Check/ External Data

Get up-to-date information about individuals by linking to specialized external systems. This process provides information used to determine whether access should be granted or denied.

b. Adjudication

In certain situations, when all requirements for access are not met, the adjudication process allows for specialists to make a final determination regarding access for the specific case.

c. Ruling

Automate your access granting process through a rules-based system. When all requirements are met, access will be granted without delay.

Encryption

All data stored, processed, accessed and/or transferred throughout your system is encrypted to ensure privacy and security.

3

PIV Credential Production

Have confidence in your personal identity verification processes with the tested Sure Pass™ Platform.

a. Inspection

Improve accuracy with the inspection and quality assurance system.

b. Receipt

Complete an uninterrupted chain of custody by having couriers record receipt of credentials within your system.

c. Issuance

Verify biometric details and activate valid credentials with a unique key.

d. Local Access-Control System

Control access for each individual. Sure Pass™ assigns all details of granted access including where/when/who.

e. Access

Grant access only when the smart card information, the individual and the fingerprint match. With Sure Pass™, access to logical and physical systems is granted within 2 seconds via centralized and distributed smart card readers.

Help Desk

ADT is just a call away. Our Sure Pass™ help desk is open 24x7x365.

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