



Real Protection

Welcome to the ADT Family. You've made a smart decision in choosing ADT as your home security provider. Your safety and satisfaction are our top priorities. Below you will find a step by step description of how to read each section of your bill.


1	Account Number	2	Due Date	3	Amount Due
	123456789		08/28/18		\$56.05
4	Invoice Date: 08/08/2018 Account Name: CUSTOMER, JOHN Service Address: 1234 Any Street Any Town ST 12345-6789				


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Need answers? Visit the help center!


Go to [MyADT.com/help](https://myadtdotcom/help) and type in your search.


Top inquiries from customers just like you:

**Billing**
Learn about your ADT bill, how to make payments, and get answers to frequently asked questions.

**Batteries**
Learn how to silence low battery alerts (beeps or chirps), locate or replace your battery, and more.

**Pulse**
Find helpful info on how to troubleshoot issues with your Wi-Fi camera, add new Pulse devices, and more.

**Passwords**
Having trouble locating your verbal password or PIN? Learn how to reset your password.

 Home | Business | Health

6	Bill-at-a-glance	
	Previous Balance	\$56.05
	Payments & Adjustments	-\$56.05
	Current Charges	\$51.78
	Taxes and Fees	\$4.27
	Total Due	\$56.05

1 Account Number

This is the number that ADT will use as a reference when speaking with you about your account with us.

2 Payment Due Date

The date your payment is due and to be received by ADT. You can expect to receive your bill 15 to 20 days before the due date.

3 Total Amount Due

The full amount due on the account. Any payment arrangements are not reflected in this balance. Your first bill may reflect remaining installation fees if applicable, or may be prorated based on your date of install.

4 Service Address

The address where your ADT system is located.


5 Customer Knowledge

Helpful information on how to get your questions answered quickly.


6 Summary of Charges (More Detail in Section 8)

- **Previous balance** - any balance left from previous billing cycles
- **Payments & adjustments** - all payments and adjustments received during billing cycle
- **Current Charges** - charges for current billing cycle (monthly/quarterly/semi-annual/annual)
- **Taxes and fees** - any taxes and/or fees incurred in current billing cycle

SA8IF3AC

 ADT SECURITY SERVICES 3150 S Vaughn Way Aurora, CO 80014	Account Number 123456789	Due Date 08/29/18	Amount Due \$56.05
	Amount Enclosed: \$		

#BXSWPXX
 #0212451030000019
 CUSTOMER JOHN
 122 MAIN ST
 CITY, ST 12345 - 1234



ADT SECURITY SERVICES
 P.O. BOX 8718
 PITTSBURGH, PA 15250-7878

Please detach and submit this slip with your payment. Do not send cash. Please write your customer account number on the check or money order and make payable to: ADT Security Services.

☐ If you have any changes to your billing or monitoring account information, please check here and enter the new information on the back of this invoice.

000101340000000000000000121515000000000000000002

8 Services Summary		
Previous Balance		\$56.05
Payments and Adjustments:		
07/11/18	Payment Received - Thank You	-\$56.05
Recurring Charges	Period	Amount
Monitoring Cellguard, Monitoring Burglar Alarm, Pulse Remote Internet Access, Quality Service Plan*	08/27/18 to 09/26/18	\$51.78
Invoice Number 123456789		
Tax		\$4.27
Total Taxable Charges		\$51.78
Total Tax		\$4.27
Total Due		\$56.05

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MY BILLING INFORMATION IS INCORRECT. PLEASE CHANGE IT TO:
If you are moving, please do not complete this section. Please contact us at 800.238.7867.

ADT CUSTOMER ACCOUNT NUMBER

BUSINESS/ACCOUNT NAME

CITY

BILLING LOCATION PHONE

SERVICE LOCATION PHONE

EMAIL ADDRESS

ST

ZIP

BILLING LOCATION FAX

For more information, call 800.238.7867 or visit www.adt.com. If you are moving, please do not complete this section. Please contact us at 800.238.7867.

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ADT Go is Real Protection
Everywhere Life Takes You.

You're busy. You're family's busy. ADT Go gives you and your family peace of mind when you're on the go.

7 Payment Coupon

The portion of the bill you mail in if you are mailing in a check. Please make sure the payment address is visible in the envelope window. Or, if you'd prefer to pay online, visit MyADT.com.

8 Account Activity Details

(Back of Your Bill)

Itemized details of charges - In this section you will find your invoice number, service period and breakdown of taxable and non-taxable charges.

9 Billing Information Change Form

(Back of Your Bill)

If your billing information needs to be updated, mail in the completed form. Or, if you'd prefer to update your information online, visit MyADT.com.

10 Important Messages (Back of Your Bill)

Useful information regarding your ADT bill or ADT system.

More Resources to Manage Your Account



Go Paperless

Visit MyADT.com. Look for the Express Pay button and sign up for EasyPay.



Use MyADT App

Download the mobile app today
and manage your ADT account
from your phone or tablet.



Questions?

Visit MyADT.com.
Look for the Help Center button
and type in your search.